



# MANUKA Vet HOSPITAL



## Calm contented Veterinary visits for Dogs...

At MVH we believe that visits to the vet should be fun and relaxed for our patients!

A trip to our practice should not involve fear or anxiety.

We call this our *"FEAR FREE PHILOSOPHY"*.

**How does QVH ensure that veterinary visits are fear free?**

### **Treats**

We like to provide treats for our patients in the reception, in the consultation rooms and throughout our hospital. The aim is that pets in our care associate us with treats and fun. Nothing to be scared of !

### **Calming scents**

We use scents called pheromones in the form of sprays and diffusers to help our patients feel more relaxed.

### **Music**

Particular types of Classical music have been shown to help animals feel calm. We play this music in our treatment room and wards.

### **Calming medications**

We advise use of Calming sedatives prior to procedures which otherwise may be found stressful by our patients.

### **What can you do to help?**

### **Visiting the practice for fun and treats**

We would love you and your dog to visit us purely for fun. Dropping in for a treat and some attention when no veterinary visit is required ensures that your dog associates us with all things fun. Not only is this free, we will give you an extra treat to go home with.

### **Puppy pre-school**

Bringing your new puppy to our puppy pre-school is a great way of ensuring that he or she will always be excited to see us.

### **Pheromones**

The Calming scents that we use in the hospital can be used at home and in the car. They can also be sprayed onto a bandana which is used like a collar.

### **Examinations in the car (or at home)**

A small number of dogs are just too overwhelmed by coming into the hospital. If your dog is like this, ask us about an examination in the car or a home visit.

### **Calming medications prior to the visit**

If your pet has been very anxious in the past, we can prescribe Calming medications that can be given prior to coming to see us.

So, please chat to us about our fear free philosophy and how we can make sure your dog's visit to the vet is calm and contented.